NOTABLE NEWS

Week Ending on October 22, 2026.

The Notable News was established in 2022 as an informal report compiled for the City Manager, efficiently summarizing key updates and accomplishments from various departments to be shared with City Council and City staff. It is not intended to serve as a comprehensive record of all staff activities or achievements and may contain typographical or formatting errors.

Administrative Services Department:

- Human Resources
    - HR Staff hosted the annual Benefits Fair!
    - HR Team members assisted with the Quality of Life community meeting.
    - HR received 4 Risk Claims this week.
    - HR Staff opened 2 recruitments:
        - Senior Administrative Assistant
        - Environmental Compliance Inspector – Water Use Efficiency
- IT
    - Partnered with Frontier Telecommunications to resolve telco issues affecting the Police Department.
    - Configured Time Stamp Authority server settings to allow Finance staff to time stamp document signatures.
    - Successfully remediated a phishing attempt targeting staff at the Police Department.
    - Completed network configuration to allow remote monitoring of newly installed power delivery equipment at City Hall.
    - Attended a demo to evaluate a new product offered by PaloAlto Networks.
    - Prepared 6 Recreation computers for Windows 11 upgrades.
    - Provisioned an additional calendar on the City's intranet site to assist with facility scheduling for Recreation.
    - Resolved a network issue that was preventing the City's creative design software from completing updates.
- Library
    - **Adult Programs**
        - Adults are getting into the spirit of the season with plenty of opportunities to create and connect! On October 17, Internet Made Me Do It kicked off the Halloween fun with participants crafting spooky miniature bookshelves. The creativity continues October 24 at Craft Corner, where adults can carve their own custom stamps. The Library’s Storytellers group also continues to bring local writers together in a welcoming space to write, share, and workshop original stories.

- **Local History Spotlight**
  - Local author and journalist David Allen visited the Library to celebrate the release of A Collection of Inland Valley Daily Bulletin Columns, 2011–2015. Guests enjoyed selected readings, a lively Q&A, and the opportunity to meet the author during a book signing.
- **Spooky Season at the Library**
  - Halloween fun is in full swing! On October 21, children ages 6–12 put their creativity and STEM skills to work building gingerbread Boo Houses during Not In My House!, a delightfully messy seasonal craft.
  - Storytimes also had a fantastic week, welcoming more than 600 children and caregivers to Rhythm & Reads, Family Storytime, and Storybook Adventures.
  - The Halloween fun continues October 30 with Monster Bash for children 12 and under, featuring a spooky book walk and themed craft. Later, teens can take over the Library during the Teen After-hours Halloween Party, with music, games, crafts, and plenty of after-hours Halloween fun.

Development Services Department:

- During the period of time from October 15th thru October 21st, the Building & Safety Division completed 118 building inspections, issued 47 building permits, plan checked 22 sets of construction plans, and processed 8 public records requests consuming 2 hours of staff time.
- Planning Division staff reviewed 11 new zoning clearances for new businesses in the City this week, including a new drive-through Starbucks at 2430 Arrow Route in the College Park commercial center.
- Planning Division staff conducted comprehensive and in-depth property research for 9 public records requests which consumed 7.5 hours of staff time.
- Development Services Director, Planning and Land Development staff met with representatives from Claremont McKenna College to discuss the progress and future steps of the Roberts Sports Bowl, as they work towards completing Phase I of their sports complex improvements.
- Development Services Director, Land Development & Transportation and PW Capital Projects staff attended the bi-monthly meeting with the contractor for the Tom Thomas Magnolia Plaza project on issues and progress.
- Land Development & Transportation processed a water line improvement plan for the Cable Airport Event Center.
- Land Development & Transportation provided responses to the State on the Affordable Housing and Sustainable Communities Grant application.
- Land Development & Transportation assisted a total of four (4) clients in processing their waste management fee and filling out the form to satisfy the requirements for solid waste pick-up.
- Land Development & Transportation expedited a total of seven (7) permits for Optimum Inc for WIFI maintenance in the general area of North San Antonio Avenue & Foothill Boulevard.

- At the request of the County of Santa Clara, Housing staff conducted a conference call with them to share the City's Weed Abatement Inspection program in an effort to provide guidance on how they can improve their Weed Abatement Program.
- Housing Staff conducted 17 habitability inspections at Magnolia Colony Apartments as part of the City's ongoing affordable housing monitoring requirements. Staff will prepare correction notices to address any identified deficiencies.
- Economic Development staff conducted the Full-Time Equivalent (FTE) employment monitoring reporting at 42nd Street Bagel to verify compliance with job creation requirements under the City's Business Attraction and Assistance Program (BAAP).
- Economic Development staff reviewed the draft document from BBK for a proposed Lease Amendment with the Sprint tower at Memorial Park to extend the lease terms.
- Development Services Director and Economic Development staff attended the Historic Downtown Upland's (HDU) board meeting to discuss downtown activities and coordinate for HDU's upcoming Dia De Los Muertos (Day of the Dead) Festival which will be on November 1, 2026 from 12:00 pm until 8:00 pm in the downtown. The event will feature live entertainment, contests, vendors, food, and cultural activities. This is a family-friendly celebration.
- Economic Development staff coordinated the moving of the Small Business Development Center (SBDC) office hours and location from the Senior Center to the Carnegie Library Building. The SBDC office hours are every other Wednesday from 9:00 am to 5:00 pm at the Carnegie Building.
- There has been an influx of residents coming to the Development Services counter to report code enforcement issues. To better assist these residents, staff created a referral form where residents can fill out the nature of their complaint and staff will email it to Code Enforcement.
- Staff spoke with the County Controllers office regarding the City's submitted Prior Period Adjustment (PPA) to the 24/25 Recognize Obligation Payment Schedule (ROPS).

Fire Department:

- 10/21/26 MT 161 Upland Geologic Society
- 10/23/26 STA 161 Water of life Upland
- 10/24/26 STA 12 Annual Mt. Baldy School PTA Pancake Breakfast

Police Department:

- Over the course of the last week, Upland PD Dispatch has received 501 9-1-1 calls and 1,691 non-emergency phone calls.
- The following feedback was received from community members who completed a survey after contacting the Upland Police Department for assistance. These comments reflect their experiences with the service they received:

    - The officer called back, I gave a description and direction the individual was traveling, officer said he had eyes on the person described and was going to engage. Very helpful.
    - The officer stay and continue to investigate the situation until my mom was located. I was satisfied that he didn't leave even after he initially he didn't make contact
    - My daughter and I were quite nervous about our situation, and the officer put our minds at ease! Thank you!
    - I actually didn't see them but the problem was resolved quickly
    - She was professional and to the point yet very kind when talking to me unlike most operators who talk to the callers like they're dumb because they aren't in the field.
- Our Homeless Services Team remained actively involved in outreach efforts, successfully facilitating an individual's placement into a drug rehabilitation program to access essential treatment and recovery services for future permanent housing.
- Homeless Coordinator J. Ingles was nominated and selected to serve on the San Bernardino County Continuum of Care (CoC)/Interagency Council on Homelessness (ICH) Board. As the first representative from the West End, his appointment provides an opportunity for our department to contribute to regional discussions and strategies addressing homelessness while ensuring our community's needs and perspectives are represented.
- Over the past week, IMPACT Officers made multiple arrests for drug offenses, trespassing, and outstanding warrants. Increased patrols in city parks have also resulted in multiple arrests for various offenses.
- Over the past week, Code Enforcement opened new cases, proactively identified code violations through field inspections, and pursued ongoing investigations.
- On October 15, officers were investigating a battery that took place at a local school. Officers contacted the suspect and he was argumentative and did not follow commands given by the officers. The suspect was ultimately arrested for battery and resisting a police officer.
- On October 19, officers responded to the 800 block of N. 2nd Avenue to investigate a domestic battery. Upon arrival, officers learned the victim’s boyfriend kidnapped the victim. An emergency ping of the suspect’s and victim’s phone was initiated. The suspect vehicle was located by the Azusa Police Department, and the suspect was taken into custody for kidnapping. The victim was found uninjured.
- On October 19, officers were dispatched to an apartment complex located in the 1000 block of Springfield Street reference a male who was screaming and throwing furniture. Officers contacted the male, who was subsequently arrested for being under the influence of a controlled substance.
- On October 19, officers were dispatched to a national beauty supply retail business located in the 1900 block of N. Campus Avenue reference a male and female stealing merchandise. Both were apprehended as they left the store and were arrested for grand theft.
- On October 20, officers responded to a battery in progress in the 200 block of S. Austin Way. Upon arrival, an officer saw the suspect leaving in a vehicle. When the officer attempted to stop the vehicle, the suspect fled and a short pursued ensued. The suspect returned to Austin Way, and he physically resisted officers when he was being taken into custody. The suspect was

arrested for fleeing officers with wanton disregard for public safety, resisting executive officers, and driving under the influence of alcohol.

- On October 20, Traffic officers responded to the area of Myra Court and Erin Avenue for reports of a rollover crash. When officers arrived on scene, they learned that the vehicle had swerved into the street curb, which caused it to roll over and crash into a nearby mailbox. The driver was not injured, so officers assisted with the exchange of information between the driver and the property owner.
- On October 20, an officer observed a driver who appeared to be under the influence while driving in the area of 8th Street and Sultana Avenue. The officer stopped the vehicle and conducted a DUI investigation, which resulted in the driver's arrest.
- On October 20, officers were dispatched to a motel in the 1100 block of E. Foothill Blvd after an alert citizen overheard two male subjects discuss a possible drug sale transaction. Officers contacted one of the males, who was in possession of methamphetamine and paraphernalia. He was arrested for that along with numerous warrants.
- On October 22, officers were dispatched to a business located in the 900 block of N. Central Avenue reference a male transient aiming a black airsoft gun at a female subject who had just arrived at work. His actions were random and there were no prior interactions between the parties. Officers quickly arrived on scene and took him into custody in addition to recovering the airsoft gun.

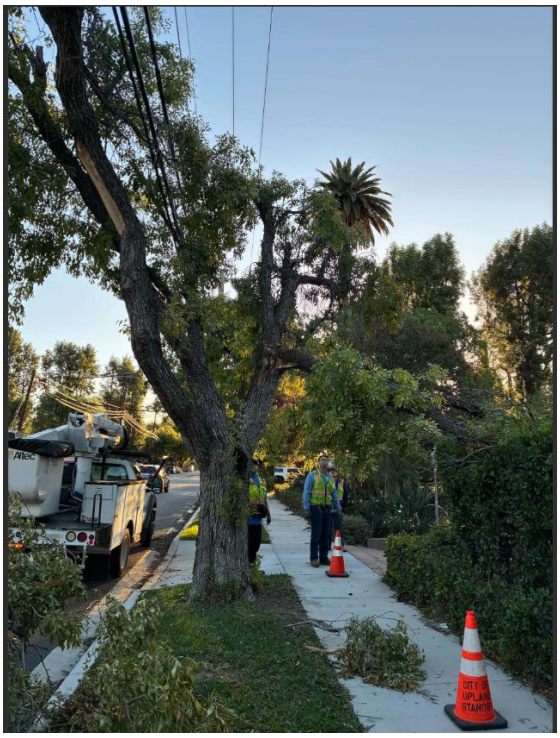
Public Works Department:

- **PW Engineering – Capital**
  - 14th Street Rehabilitation (Campus Avenue to Grove Avenue) City received the 100% design plans and are reviewing the submittal. Consultant is in the process of preparing the contract specifications for the project
  - 18th Street Rehabilitation (Mountain Avenue to Euclid Avenue) Project is scheduled for City Council consideration to award a design contract on 11/09/26
  - 19th Street Rehabilitation (Mountain Avenue to Euclid Avenue) Staff is preparing mailing documents and slideshow presentation for the second community meeting scheduled for 11/11/2026 at Magnolia Recreation Center.
  - Downtown Public Parking Lot Improvement (SWC of Arrow Highway & 3rd Ave.) The construction contract was approved by the City Council on 10/12/26. Engineering staff is working with the City Clerk to execute the contract, bonds, and insurance
  - Foothill Blvd. Rehabilitation (Benson Ave. to Redding Way) Fire hydrant lateral improvements between Mountain Avenue and San Antonio Avenue are complete. Contractor is preparing for the water line pressure testing followed by bacteria testing. Grouted rock cobble median landscaping improvements being installed between Benson Avenue and Mountain Avenue. Landscaping improvements continue between Redding Way and San Antonio Avenue. Water shutdowns and connections for the south side of Foothill Blvd. between Mountain and San Antonio have been rescheduled for overnight work on 10/27, 10/29, and 11/03 when most businesses are closed

- Grove Avenue Rehabilitation (Foothill Blvd. to north of 15th Street) City engineering staff met with the Rancho Cucamonga Developer to discuss the Grove Avenue Improvements project and provide an update of the upcoming community meeting. City staff is coordinating to have a community meeting to discuss the project scope and receive feedback. Community meeting is scheduled for Thursday, November 5th at the Carnegie Library
- Pavement Management Scanning and Reporting: Staff is beginning the process to scan all the public streets, alleys, and parking lots. Routine scanning is important to maintain an accurate Pavement Management System. City Council awarded a professional services agreement contract on 10/12/26. The contract has been signed by all parties and the City awaits the insurance certificate submittal.
- SCADA System Upgrade: Project implementation continues to upgrade the water SCADA control system. Contractor is continuing to install new hardware at sites throughout the City. Estimated project completion is early November
- Tom Thomas Magnolia Plaza: The contractor continues excavation for installation of the two magnolia trees. Landscaping submittal was reviewed and approved. Cantilever shade structure posts have arrived to the site and are being prepared for installation

- **PW Operations**

- 16 staff (including some from our Utilities Division) were able to provide assistance to the Animal Shelter by putting together kennels. This was a tremendous show of support for the Shelter's volunteer team.
- All hands-on deck during the recent windstorm clean-up! A Big shout out to our Sewer, Water, Treatment, & Facilities staff for helping out with the clean-up. They were a huge help!











- **PW Utilities**
  - Average daily water produced for the week: 17.295 Million Gallons per Day
  - San Antonio Water Treatment Plant: Offline
  - Import surface water purchased from WFA: 3.495 Million Gallons per Day
  - Ground water sources: 13.800 Million Gallons per Day
- **Recreation and Community Services**
  - 9 facility reservations scheduled for this week.
  - A frightfully fun evening took place on Friday at our 4th Annual Monster Mash-Up Movie Night! The excitement kicked off at 5:00 p.m. with spooky crafts, festive lawn games, Halloween trivia, spooky snacks, and plenty of family-friendly activities for little ghosts and goblins! As the sun set, families spread out their blankets and low-back lawn chairs for a special outdoor showing of *The Super Mario Galaxy Movie*. It was a monstrously good time!




GAME ON
LEVEL UP









- The Scary-a-faire event is this Saturday from 4:00 - 8:00 P.M. in Downtown Upland! There will be candy vendors for trick-or-treating, costume contests, food vendors and music throughout the event! The event is free to attend and spooktacular fun for the entire family.
- There are 653 participants registered for the Turkey Trot 5K and Kids 1K Dash.
- **Gibson Halloween Dinner & Dance**

  A Spooktacular time was had by over 70-guest who attended our annual Gibson Halloween Dinner & Dance. Guest enjoyed a Spooky Spaghetti Dinner and danced the evening away! Thank you to the entire Gibson Team who went above and beyond to make this such a fun and memorable event!





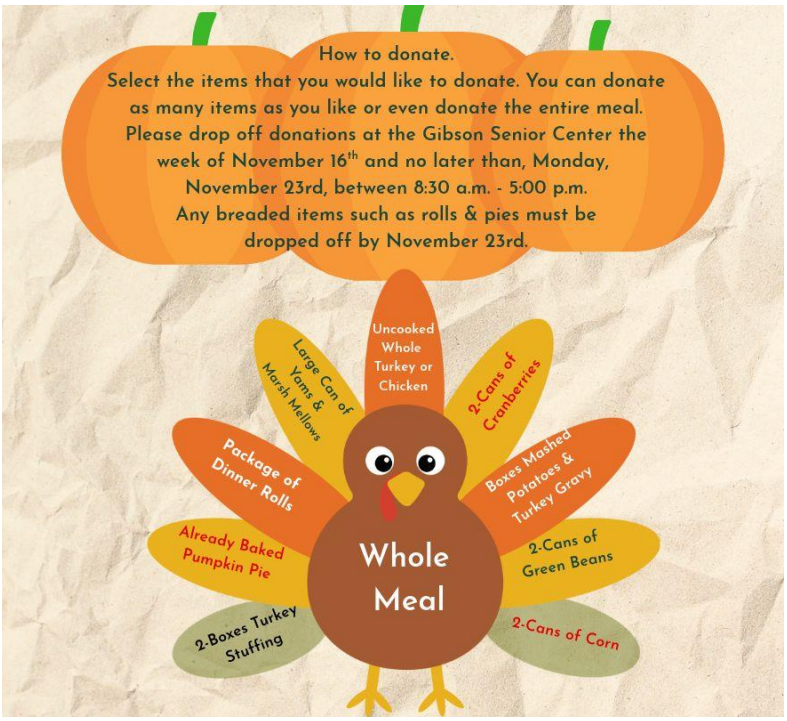

STAFF





- **<u>Gibson Gobbler Thanksgiving Meal Give-A-Way</u>**

  The Gibson is excited to announce they will be providing a Gobbler Thanksgiving Give-A-Way Meal again this year to seniors who reside in the City of Upland. The Gibson Senior Center has partnered with local senior housing establishments who can identify seniors in their communities that can benefit from this outreach program. Currently, we are seeking interested participants who would like to "Take A Feather To Make Someone's Life Better" by making a food donation of items listed on the feathers or go the extra mile and adopt a senior by providing the entire meal. You choose the level you can afford to donate. All items must be dropped off at the senior center the week of November 16th. For more information, please call (909) 981-4501.



City Manager's Office:

- The City Manager Represented the City at the annual ICMA conference
- City Manager met with Assemblymember Michelle Rodriguez to discuss City priorities
- A postcard with Measure M educational information was mailed to residents
- Public information outreach this past week included social media postings for work being done and how to report adverse conditions after the windstorm, Annual storm drain clearing operations, Stories for Measure M education information (x2), Dogtoberfest, Rancho Cucamonga street closure affecting our residents, Scary-A-Faire, and a LinkedIn post for the employee benefits fair
- The City Clerk's office received 22 new public records requests this week and closed 13.
- The City Clerk's office participated in the International Institute of Municipal Clerks (IIMC) Records Management roundtable discussion.