



CITY OF UPLAND  
**POLICE DEPARTMENT**

*"Proud to Serve"*

DARREN L. GOODMAN | CHIEF OF POLICE



April 15, 2020

Upland Community,

I want to keep you informed of our efforts during this pandemic and share important service related information going on with the Upland Police Department. As of today, there are 977 active cases of COVID-19 in San Bernardino County. It is with great fortune, that none of these cases involve members of our own department. We are continuing to employ recommended safety precautions that are intended to keep our employees healthy and able to serve you. We remain committed to our goal of delivering high quality law enforcement services throughout this crisis, while minimizing exposure or unintended spread of the virus.

As a reminder, I ask that you continue to stay home as much as possible and wear a facial coverings if you do go out. There is no need for drivers traveling alone or with members of their households to wear facial coverings unless you must lower your windows to interact with first responders, food service workers, or others who are not members of your household.

We have made some internal changes and implemented new guidelines in order to increase the protection of our staff and community. The following are some of those changes/implementations:

- We have started taking the temperatures of all employees prior to the start of their shift
- Facial coverings have been issued to all employees and mandated for use in all common areas of the building or during field duties when contacting the public
- Select staff members are telecommuting to reduce workplace density and potential spread of the virus
- Our Patrol Service Technicians (PST's) are taking telephone reports to alleviate officers from having to make unnecessary physical contact with residents.
- The department continues to procure essential personal protective equipment and sanitizing products important to reducing the spread of the virus
- We have enhanced the professional cleaning and disinfecting our building and patrol vehicles
- We have increased our extra patrols at our parks, businesses, hospital, and neighborhoods
- We have provided outreach, education, and temporary housing for the willing homeless individuals in our city

This has been a challenging experience for all of us, but I am exceptionally proud of the men and women of the Upland Police Department for how they have stepped up to face this crisis. Our community cooperation with the stay home orders and facial coverings will continue to play a critical role in how quickly we get through this, so please, hang in there; stay home and stay covered. I also want to thank the various residents and businesses who have so graciously provided our staff with safety apparatus, meals, and other gestures of support. If you or anyone you know needs COVID-19 testing or assistance, please direct them to [www.SBCOVID19.com](http://www.SBCOVID19.com). Thank you for you continued support and stay healthy.

In service,

Darren L. Goodman, Chief of Police